Reno Sparks Tribal Health Center

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Patient Bill of Rights and Responsibilities

The foundation of the Reno Sparks Tribal Health Center (RSTHC) is the relationship between our patients, his/her family, and our commitment as the primary point of care. RSTHC respects the basic human rights of our patients, therefore, prior to receiving care all patients will be provided a copy of Patient Rights and Responsibilities. Our success depends on patients being informed and active participants in our tribal health care delivery system.

- Patients have the right to be treated with respect, consideration, and dignity.
- Patients have the right to continuity of care and information regarding the health services available, within their capability of being provided, and where and how services may be obtained.
- Patients have the right to privacy. Patient disclosures and records are treated confidentially, and patients are given the opportunity to approve or refuse their release, except when release is required by law.
- Patients have the right to have a member of the same sex present upon examination or treatment by the opposite sex.
- Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment, prognosis, and overall health condition, including the effects of the treatment/procedures that may restrict the patient from normal activity. The patient has the right to give or withhold consent for treatment, referral or transfer. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Patients are given the opportunity to participate in decisions involving their health care, except when such participation is not indicated for medical reasons.
- Patients have the right to change their provider if other qualified providers are available.
- Patients have the right to cultural and spiritual beliefs as they pertain to the perception of illness, injury, treatment an/or overall state of health.
- Patients have the right to the names and credentials of the RSTHC health professionals.
- Patients have the right to a selection of an interpreter when requested and available.
- Patients have the right to refuse permission to the presence of students, trainees, or anyone who is not directly involved in their medical care management.

- Patients have the right to be informed of any experiment, research, or educational projects involving or affecting care and the right to refuse participation in such experimentation or research.

- Patients have the right to know that RSTHC Providers are "mandatory reporters" and thus will gain consent for the identification, evaluation, examination, and treatment in cases of suspected physical and/or sexual abuse. Proper authorities will be notified and referrals made to appropriate agencies for addressing the victims needs.

- Patients have rights to Advance Directives, as required by state and/or federal law and regulations and are provided a copy of Policy and Procedures concerning Advance Directives.

- In the case of mentally incompetent patients, or patients who are minor children, all rights and responsibilities will be extended on their behalf to their legal guardian/representative.

- Patients have the right to submit suggestions, complaints, or grievances regarding the RSTHC and are provided a copy of the procedures to do so.

Prior to care, please review the following patient responsibilities:

- It is the patients responsibility to obtain verification of tribal enrollment or the Certificate of Degree of Indian Blood (CDIB) BIA document upon registration or establishment of the RSTHC medical record.

- Patients are responsible to provide accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products, dietary supplements, and any allergies or sensitivities.

- Patients will follow the treatment plan prescribed by his/her provider and actively participate in his/her care.

- Patients will provide a responsible adult to transport him/her home from the facility and remain with him/her for twenty four hours (24), if required by his/her provider.

- Patients will inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.

- Patient will accept personal financial responsibility for any charges not covered within special programs or services (i.e. optometry or dental services)

- Patients will be respectful of all health care professionals and staff, as well as other patients.

- Patients will be respectful of the property and assets of the RSTHC

- Patients are responsible to follow the suggestions, complaint, and grievance procedures of the RSTHC.